



Application for Digital TV

For Office Use 12/2022

Received Date: _____

Account #: _____

Deposit: _____

Account Rep: _____

Red River Communications Digital TV

Subscriber Information

Subscriber Name _____

Mailing Address _____ City, State, Zip _____

Physical Address _____ City, State, Zip _____

Email Address _____ Contact Number _____

BASIC

CHOICE

PREMIER

\$95.50

per month

\$83.50

per month

\$28.50

per month

Prices do not include mandatory taxes or a broadcast retransmission fee of \$24.26 per month or \$5.20 MN Sports Package Fee (MN Residents - Choice and Premier packages only). All TV service is offered without contract. **Digital TV** service requires **FiberFAST** internet service and/or Red River Communications local phone service. Internet is required for streaming. Visit redrivercomm.com/digital-tv for a complete channel line-up.

CHOOSE HOW YOU WANT TO WATCH DIGITAL TV

You can **stream Digital TV** using a Roku or Amazon Firestick **AND/OR** watch with a traditional set top box/remote.

I want to stream Digital TV

Customer must provide a Roku or Amazon Firestick.

No additional charge. Self-install/setup.

I would like ____ set top box(es)

A set top is required for each TV with service.

\$5.95/month per box

Installation: \$25 first box; additional boxes \$100/each

CLOUD DVR

Pause and record TV from any connected TV in your home!

Cloud DVR stores your recorded programs on a server, which means your recordings are safe and sound.

Plus, you can **restart any program even after it starts** and watch it from the beginning.

Run out of recording space? We can instantly upgrade your Cloud DVR to a larger size with just a quick call or email.

**CLOUD DVR
SMALL**

About 30 hours of recording

**\$7.95
per month**

**CLOUD DVR
MEDIUM**

About 150 hours of recording

**\$14.95
per month**

**CLOUD DVR
LARGE**

About 300 hours of recording

**\$20.95
per month**

Return completed application packet to Red River Communications, PO Box 136, Abercrombie, ND 58001; fax to 701-553-8396; or email support@redrivercomm.com

PREMIUM MOVIE CHANNELS

STARZ

HBO

SHOWTIME

(Includes Showtime Anytime access)

CINEMAX

\$8.95
per month

\$17.95
per month

\$14.95
per month

\$14.95
per month

TERMS AND CONDITIONS

All leased equipment used to provide Digital TV service remains the property of Red River Communications. I understand that I may need to purchase replacement equipment if damaged beyond normal usage. Failure to return equipment (when applicable) will result in a charge of up to \$150.00 per device.

I give permission to Red River Communications to monitor viewing patterns and practices for internal purposes only and not for sale to or shared with a third party. I agree to pay all pay-per-view charges. Packages, lineups, pricing, and terms are subject to change without notice. Red River Communications will provide advance notice of these changes when possible.

Replacement remote controls are available at a cost of \$25.00 plus tax for the standard Potenza or Royal Big Button remote. RF or other advanced remotes may cost more. A remote is included with each set-top box. The universal remote is not guaranteed to work with all TVs.

A one-time \$14.50 fee is assessed if downgrading to a lower channel package. Digital TV service requires active FiberFAST internet service and/or Red River Communications local phone service. Streaming requires FiberFAST internet service. Failure to maintain at least one of these services will result in termination of your Digital TV service.

A \$24.50 fee applies to reconnection of accounts disconnected for delinquency. Termination fees apply to voluntary or involuntary termination, but do not apply if the agreement is expired or if no agreement length was selected.

Taxes and mandated franchise fees plus a Local Broadcast Retransmission Fee of \$24.26 per month apply. Federal law requires TV providers to get consent to retransmit to local stations and TV providers are charged a retransmission fee. These fees are returned to the local broadcast stations.

I agree that I will retain Digital TV service from Red River Communications for the agreement length if applicable. Termination before the agreement length has been completed will result in an early termination fee equal to the prorated amount of installation value, repayment of promotional items, and/or forfeiture of other promotional offers.

A deposit may be required based on credit history. I agree to allow Red River Communications to perform a credit check prior to the installation of service. The outcome of the credit check may require a deposit to receive service or result in a denial of service in some cases. Any deposit due will be required prior to the installation of the service and will be refunded to the customer in full with interest after a period of 12 months of satisfactory account payment status.

Applicant Signature

Date