



Application for FiberFAST Internet ONLY

FiberFAST Office Use - Updated 1/2022

Activation Date: _____ Expiration Date: _____
Account #: _____ Type: Renewal New Add
Deposit: _____ Account Rep: _____

Member Information

Member Full Name _____
Mailing Address _____ City, State, Zip _____
Physical Address _____ City, State, Zip _____
Email Address _____ Contact Number _____
Date of Birth: _____

Package Selection

FiberFAST

Table with 3 columns: BASIC BROWSER, STREAM & PLAY, EXTREME WORK & PLAY. Includes speed details (250 Mbps, 500 Mbps, 1 Gig) and prices (\$69.50, \$89.50, \$109.50).

Prices do not include applicable taxes or mandated fees.

Agreement Length

Two-Year Agreement: Free installation with a two-year agreement (24 month). Early termination fees may apply.
No Agreement: Installation fee of \$200 applies. No early termination fee.

Service Enhancements

SecureIT Anti-Virus: Keep your computers and mobile devices safe from threats like malware and viruses. \$4.95 per month, one-time \$19.95 installation fee.
FiberFAST WIFI: Wi-Fi made simple! Professionally installed, managed in-home Wi-Fi service. \$6.95 per month, one-time \$99.00 installation fee.

Network Information

SSID: _____ Password: _____

Terms and Conditions

The undersigned appoints Red River Communications as limited Agents to order and make changes in service associated with the activation of Red River Communications Internet Services as specified above. As an accepted Internet access user through the Red River Communications network, I agree to abide by the present and future rules and bylaws of Red River Communications, including the Acceptable Use Policy. I agree to follow the rules of any connected networks if and when using those networks. I recognize that Red River Communications offers no guarantee or warranty on the performance of its network and Internet connection, nor on the performance of gateway connections to other networks. I agree to hold Red River Communications, its Officers, Directors, and Agents harmless from any liability arising from special, indirect, or consequential damages including but not limited to lost profits, loss of opportunity, or any other loss which may result from the use of, misuse of, or lack of availability of Red River Communications or its facilities. Membership in the cooperative is required to receive internet service.

Cancellation Policy

I agree that I will retain FiberFAST internet service from Red River Communications for the agreement length selected above. Termination before the agreement length has been completed will result in an early termination fee equal to the prorated amount of installation value (up to \$200.00), repayment of promotional items, and/or forfeiture of other promotional offers. A \$20.00 per month penalty will apply for each month remaining on the agreement. Any temporary suspension of service will extend the agreement length by the same period of time as the temporary suspension. A \$24.50 fee applies to reconnection of accounts disconnected for delinquency. Termination fees apply to voluntary or involuntary termination, but do not apply if the agreement is expired or if no agreement length was selected. Failure to return equipment (when applicable) will result in a \$100.00 per device fee.

Date _____ Member Signature _____ Date _____ Customer Experience Specialist Signature _____

Complete and return this form to Red River Communications, P.O. Box 136, Abercrombie, ND 58001 or fax to 701-553-8396 or email membersupport@redrivercomm.com. You will be contacted to schedule installation or if an additional amount such as a deposit is required. Call 701-553-8309 or visit redrivercomm.com for more information.

Code: _____