

## Adding Red River Communications App to Amazon Firestick/TV

- 1) From your Firestick/TV, search for "Red River Communications"



- 2) Alternatively, it can be added by going directly to <https://www.amazon.com/Red-River-Communications-Digital-TV/dp/B083G5SZCJ>
- 3) Follow the instructions on-screen to add the app
- 4) Open the app on your Firestick/TV to complete installation

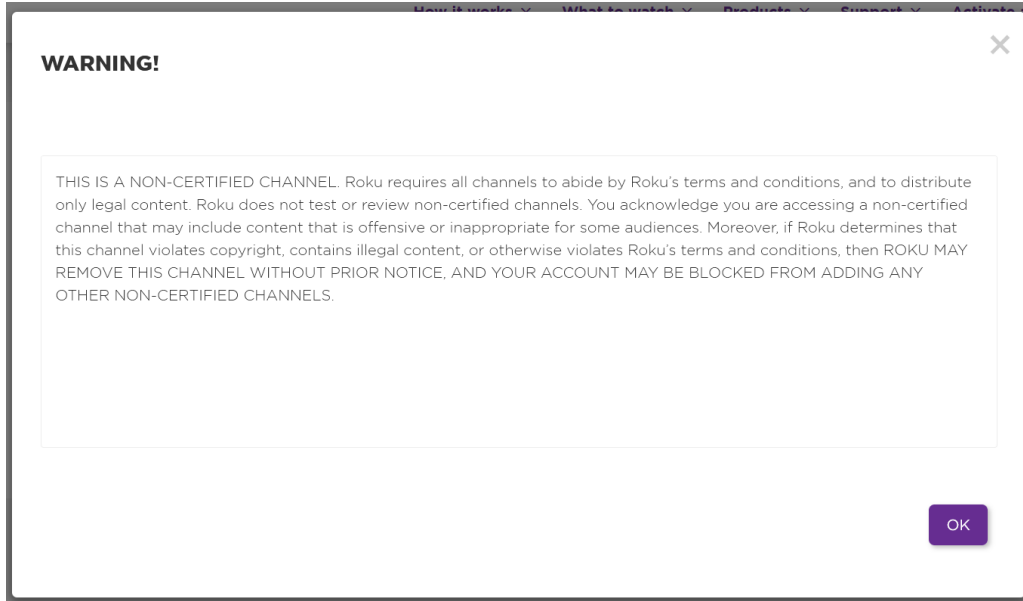
Note: You will need to input the two codes (provided by Red River Communications) to activate the device. These codes are good for 21 days from your initial service activation. While the app will install automatically on all your connected Amazon Fire devices, you will need to activate each device individually.

## Adding Red River Communications Channel to Roku

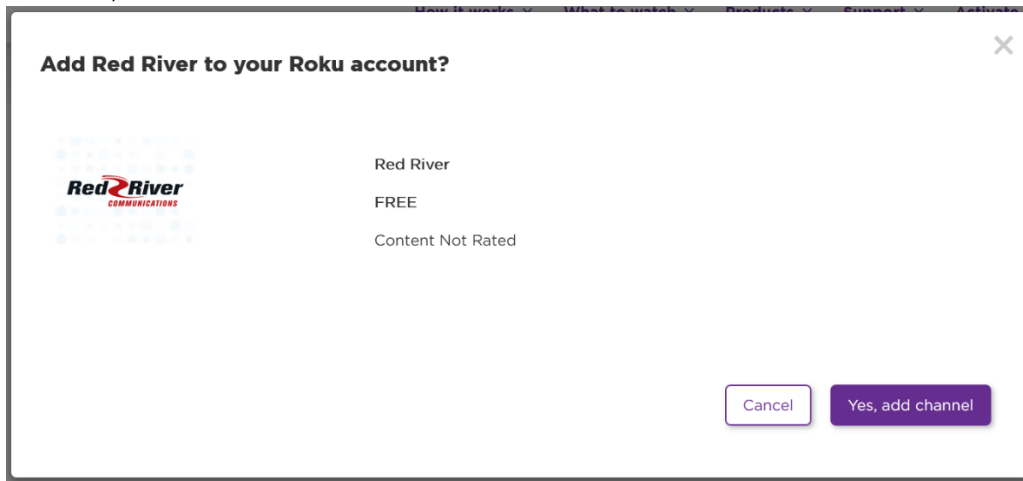
- 1) The channel must be loaded from a computer or mobile web browser and cannot be loaded from the Roku itself.
- 2) Login to Roku.com and ensure that you are logged in to the same account that your Roku is logged into. The channel will not display on your Roku if your Roku is not logged into the same Roku account that you are accessing on Roku.com.
- 3) Navigate to <https://my.roku.com/account/add?channel=RedRiver>
- 4) Click "Add Channel"

The image is a screenshot of the Roku website's "Add channel" page. At the top, the heading "Add channel" is centered. Below it, a text prompt reads: "Enter a channel access code to add a public channel, a non-certified channel, or a beta channel to your Roku account." In the center of the page, there is a light gray rectangular input field containing the text "RedRiver". At the bottom of the page, there are two buttons: a purple "Add channel" button and a white "Cancel" button with a purple border.

- 5) Accept the dialogue box text by clicking OK



- 6) Click "Yes, add channel"



- 7) To access your new channel now, you can refresh your channels on your home screen by visiting Settings > System > System Update > Check Now or Settings > Player info on older models.  
8) Open the channel on your Roku to complete installation

Note: You will need to input the two codes (provided by Red River Communications) to activate the device. These codes are good for 21 days from your initial service activation. While the channel will install automatically on all your connected Roku devices, you will need to activate each device individually.



## Adding Another Device

You can add additional Firesticks/TVs and Rokus at anytime without the need to contact us.

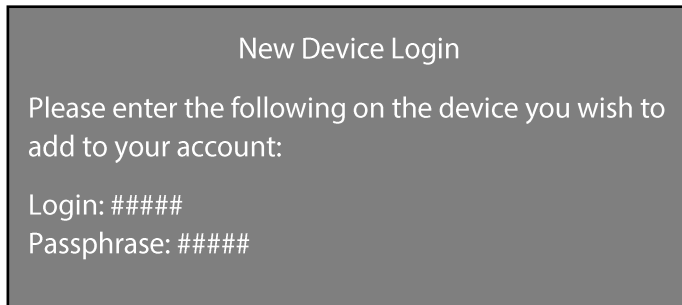
- 1) From inside the Red River Communications app or channel, choose the Account option.



- 2) Choose the "Add Device" option at the bottom of the screen.



- 3) This will generate a new set of codes you can input in your new device. Note: This code only lasts for 15 minutes before expiring.



## Streaming Tips

- A Roku, Roku TV, Firestick, or FireTV is required to access streaming service. These devices can be purchased online or from retailers like Best Buy or Walmart.
- You will need between 5-7Mbps per second for each TV that is streaming. We recommend a minimum 50Mbps connection for streaming to ensure that you viewing experience is uninterrupted.
- You can stream on **up to 3 TVs at the same time** but can install the app on as many TVs as you like.
- The streaming service will only work on your Red River Communications internet connection.

