



Application for Digital TV

For Office Use

Activation Date: _____

Expiration Date: _____

Account #: _____

Type: Renewal New Add

Deposit: _____

Account Rep: _____

MEMBER INFORMATION

Member Full Name _____

Mailing Address _____ City, State, Zip _____

Physical Address _____ City, State, Zip _____

Email Address _____ Contact Number _____

DIGITAL TV PACKAGE SELECTION

Basic	Choice	Premier
\$27.95	\$76.50	\$86.50
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

*Prices do not include applicable taxes, broadcast retransmission fee (\$20.22/month), or other fees.
Must subscribe to local phone service or FiberFAST internet to receive Digital TV service.*

AGREEMENT LENGTH

Two-Year Agreement

Free installation (\$240 value) for up to three (3) TVs.
Additional TVs are \$80 each.
Early termination fees may apply.

No Agreement

Cost will be determined upon completion of install.
Labor rate of \$80/hour and applicable fees apply.
No early termination fee applies.

WHOLE-HOME CLOUD DVR WITH RESTART TV

DVR 50

About 30 hours of recording
\$7.95 per month

DVR 250

About 150 hours of recording
\$14.95 per month

DVR 500

About 300 hours of recording
\$20.95 per month

EQUIPMENT

Total Number of Set-Top Boxes

One box is required per TV receiving our
Digital TV service.

\$5.95 per month; one is included for free

Streaming Devices

Use your Roku, AppleTV, or Amazon FireStick in
place of a set-top box on up to 3 TVs at a time.

\$5.95 per month

PREMIUM CHANNELS AND FEATURES

HBO Pack

\$17.95 per month

Showtime Pack

\$14.95 per month

Cinemax Pack

\$14.95 per month

STARZ/Encore Pack

\$14.95 per month

On-Screen Caller ID

\$4.50 per month

Free with Caller ID & Name

Complete and return this form to Red River Communications, P.O. Box 136, Abercrombie, ND 58001 or fax to 701-553-8396 or email membersupport@redrivercomm.com. You will be contacted to schedule installation or if an additional amount such as a deposit is required. Call 701-553-8309 or visit redrivercomm.com for more information.



Application for Digital TV

For Office Use

Activation Date: _____

Expiration Date: _____

Account #: _____

Type: Renewal New Add

Deposit: _____

Account Rep: _____

Installation Information

How many stories is your home?

- 1 1.5 2 3 or more

Does your home have a finished basement?

- Yes No

Do you currently have TV service from another provider?

- No Yes, what provider: _____

Do you have a home theater system?

- Yes No

Do you own Smart TVs (e.g. Roku TV, Samsung Smart TV, Amazon FireTV)?

- Yes No

TERMS AND CONDITIONS

All leased equipment used to provide Digital TV service remains the property of Red River Communications. I understand that I may need to purchase replacement equipment if damaged beyond normal usage. I give permission to Red River Communications to monitor viewing patterns and practices for internal purposes only and not for sale to or shared with a third party. I agree to pay all pay-per-view charges. Packages, lineups, pricing and terms are subject to change without notice. Red River Communications will provide advance notice of these changes when possible.

Replacement remote controls are available at a cost of \$20.00 plus tax for the standard Potenza or Royal Big Button remote. RF or other advanced remotes may cost more. A remote is included with each set-top box. The universal remote is not guaranteed to work with all TVs.

A deposit may be required based on credit history. I agree to allow Red River Communications to perform a credit check prior to the installation of service. The outcome of the credit check may require a deposit to receive service or result in a denial of service in some cases. Any deposit due will be required prior to the installation of the service and will be refunded to the customer in full with interest after a period of 12 months of satisfactory account payment status.

A one-time \$14.50 fee is assessed if downgrading to a lower channel package. Digital TV service requires active landline telephone or FiberFAST internet service. Failure to maintain at least one of these services will result in termination of your Digital TV service.

Taxes and mandated franchise fees plus a Local Broadcast Retransmission Fee of \$20.22 per month apply. Federal law requires TV providers to get consent to retransmit to local stations and TV providers are charged a retransmission fee. These fees are returned to the local broadcast stations.

Technical support related to this service is available Monday-Friday from 7:30am to 4:30pm. Technical support inquiries resulting in a technician visit will be billed at a rate of \$100.00 per hour unless the issue is found to be as a result of equipment malfunction or defect from installation.

Cancellation Policy

I agree that I will retain Digital TV service from Red River Communications for the agreement length selected above. Termination before the agreement length has been completed will result in an early termination fee equal to the prorated amount of installation value (up to \$240.00), repayment of promotional items, and/or forfeiture of other promotional offers.

A \$20.00 per month penalty will apply for each month remaining on the agreement. Any temporary suspension of service will extend the agreement length by the same period as the temporary suspension. A \$24.50 fee applies to reconnection of accounts disconnected for delinquency. Termination fees apply to voluntary or involuntary termination, but do not apply if the agreement is expired or if no agreement length was selected. Failure to return equipment (when applicable) will result in a charge of up to \$150.00 per device.

Date

Member/Applicant Signature

Date

Member Support Signature