

# **Red River**

## **COMMUNICATIONS**

### **RED RIVER DIGITAL TV USER GUIDE**

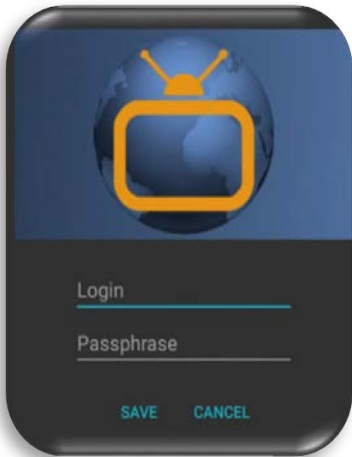


# **AMAZON FIRE TV DEVICES**

For 24/7 tech help, call Red River Communications at (701) 553-8309 or check out our video tutorials at [www.redrivercomm.com/digital-tv](http://www.redrivercomm.com/digital-tv)

# GETTING STARTED

## ADDING THE RED RIVER DIGITAL TV TO YOUR AMAZON FIRE TV



To add Red River Digital TV to your Amazon Fire device, press the **Home button** on the remote and navigate to **FIND** and hit the **OK button** to use the on-screen keyboard to type in Red River Communications and then highlight the magnifying glass and press the **remote circle**. The app will appear under Apps & Games. TIP: You can also use Voice Search to enter Red River Communications in the search tool.

Select and click the **Get button** to download the App. Once the installation is completed, you will be prompted for a Login and Passphrase, which was provided by email from support@redrivercomm.com.

## NAVIGATING APP CONTENT AND LISTS

Pressing **left, right, up, or down on the remote circle** will highlight specific items. Pressing in the center of the **remote circle** will open a highlighted item. To return to the **Home Screen**, press the **Home button**. Press the **Back button** to move back to the **previous screen**.

## WATCHING YOUR STREAMING TV

From the **Home Screen**, use the remote to highlight and expand the **Red River Communications icon** and press the **center of the remote, "SELECT"**. This action will open your on-screen **Program Guide**.

To watch a channel, press up or down on the **remote ring, "NAVIGATION"** to any program highlighted in **Blue** and press the **Play/Pause button** to view a currently-airing program.

## CHANNEL SURFING

While watching a currently airing program, press the **top of the remote circle** to view the next higher numbered channel. Press the **bottom of the remote circle** to view the next lower numbered channel.



## ENTER CHANNEL NUMBER FEATURE

From the **Program Guide**, press and hold the **center of your remote ring** to open a screen that allows you to enter a specific channel number and then select **Next** to move to that channel number in the **Program Guide**.

## ON SCREEN GUIDE MANAGEMENT

From *Home Screen*, use the remote to highlight and expand the *Red River Communications* icon and press the **center of the remote**. This action will open your on-screen Program Guide. Press Up, Down, Left or Right to scroll through your channel lineup. Pressing the **center of your remote** on a highlighted program will open a program screen with detailed information about the program. This screen will display *Watch* (If it is a currently airing program), *Record and Search options*.

To watch a currently airing program, use your remote to highlight the **Watch button** and press the **center of your remote**. To Record a program, highlight the **Record button**, and press the center of your remote ring.

See the Record Your Programs section of this guide to learn more about recording programs. Choose the Search feature if you want to see future dates and times that this program will air or programs that have been recorded or scheduled for recording.

## RECORDING YOUR PROGRAMS FROM THE GUIDE

Select an upcoming or currently airing program, press the **center of your remote**, highlight the record button and press the **center of your remote** to make a recording of this program.

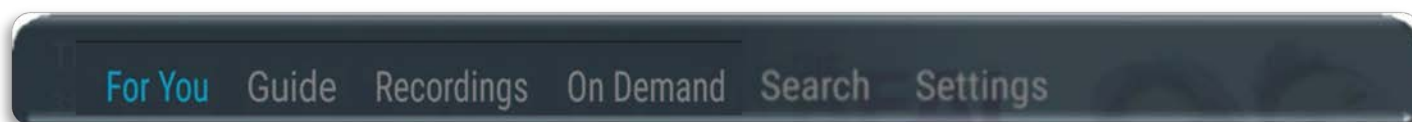
See the Recording Your Programs section of this guide for Recording instructions.



## TAB BAR

From the *Program Guide*, press the **Back button** on your remote to open the *Tab Bar*. The Tab Bar allows you to scroll Left or Right to access the For You, Guide, Recordings, Search, and Settings options.

Details on the *Recording and Search* options will be covered on pages 4 & 5 of this guide.



## RECORDING YOUR PROGRAMS

### MAKING A RECORDING

When you select **Record**, a screen will display that gives you the options for setting a **Recording Series Rule** for this program. You can record only new episodes (Series - New Only), record all episodes of this program (Series - All), or a One-Time recording of this program. Check out the Series Rules section of the guide to learn how to manage your Series programs.

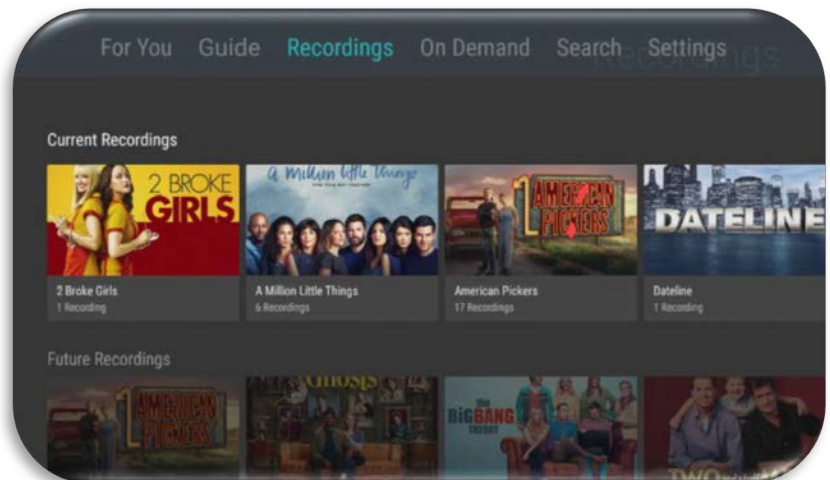


### WATCHING YOUR RECORDINGS

Recordings can be viewed from either the Recordings or Search screen options. Select **Recordings** from the Tab Bar to open the Recordings screen. Here you will see a list of your Current Recordings, Future Recordings, and Series Rules.

Scroll through the list of Current Recordings, highlight the program you want to watch, and press the **Play/Pause button** to start watching the program. If there are multiple recordings, scroll and highlight the one you want to watch and press the **Play/Pause button** to start watching the program.

Selecting the Search option will display a list in Recordings of programs. You can highlight Watch and press the **center of your remote ring** to start watching the program. The Search feature will be covered later in this guide.



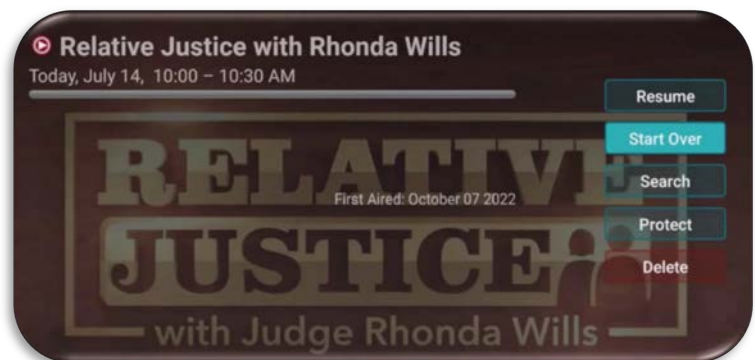
## MANAGING YOUR RECORDINGS

### CURRENT RECORDINGS: RESUME - START OVER - SEARCH - PROTECT - DELETE

From your list of current recordings, if you have started watching a program you have the options to **Resume or Start Over**, highlight your choice and **press the center of your remote ring**. The Search feature will display upcoming air dates of the live programs (on TV) and your Recordings for that program or series.

**To protect a recorded program from being accidentally deleted** choose the Protect option and select Yes, then press the center of your remote ring to protect it from being deleted.

You can delete a recorded program by highlighting the **Delete option**. If you choose to Delete a program, you will receive a prompt asking you to **select Yes** to confirm your deletion.



## MANAGING SERIES PROGRAM RECORDINGS WITH SERIES RULES

Use the Series Rules feature to manage the episodes of a series that you want recorded automatically. From the *Recordings* screen, press the **bottom of your remote control** till you have highlighted *Series Rules* to see a list of series programs you have scheduled for recording.



Scroll through the list and highlight a series that you want to manage. Highlight **Edit** and press the **center of your remote** to open a *Series Rules Options* screen.

Use your remote to navigate and select Recording Type – Select **Keep At Most** to choose a maximum number of episodes that you want to keep of this series, **Only New Episodes**, or you can choose to keep All Episodes.



Start Recording or End Recording options allow you to manage in minutes the start or end times for the series recordings, earlier or later than their originally scheduled times. **This feature is particularly useful for sports events that can run past their scheduled end times.**

You can delete all the Series Rules for a program by highlighting the **Delete button** and pressing the **center of your remote**. This deletes the any future recordings of this series but does not delete the existing Series Recordings.

## RESTART TV

This popular feature lets you go back to the beginning of any currently-airing or in-progress recorded program that has the **Restart Option**. Programs that have the Restart option display a Green Restart icon in the program description. From the **Program Guide**, highlight a currently airing program and press the **center of your remote ring**. Press the top or **bottom of your remote** ring until you have highlighted **Start Over**, press the **center of your remote** ring and the program will **Restart** from the beginning.



**Coneheads**  
Today, July 19, 11:55 AM – 1:55 PM TV-14

Two spies from the planet Remulak are forced to abandon their mission to gather information on Earthlings and decide to settle down in a New Jersey suburb and have a child, but it doesn't take long for the family to become the target of an INS agent. Starring: ...

First Aired: 1993  
 5.4/10

Watch  
Start Over  
Record  
Search

## PAUSE LIVE TV

Life happens and there may be times when you need to take care of something while watching your favorite program. While watching live TV, press the **Play/Pause button** on your remote once to pause the program. To continue watching, press the **Play/Pause button** once.

## QUICK GUIDE



During a recorded or live program press the **menu button** to pull down a menu list of your most recently watched channels. Scroll left or right to choose a new channel and press the **center of your remote** ring to watch it.

**Rick Steves' Europe - Germany's Romantic Rhine and Rothenburg**  
3:00 PM — 3:30 PM TV-G

Rick navigates through the hectic traffic of Germany's Rhine River for an opportunity to survey a legendary rock that soars more than 120 meters above the water line; Rick receives a tour inside the ramparts of heavily enclosed Rothenburg.

**Rick Steves' Europe** Ch 186 - KUSD-DT3  
**REAL** Ch 609 - KTTW-DT-1  
**OZ** Ch 611 - KELO-DT-1  
**THE KELLY CLARKSON SHOW** Ch 613 - KSFY-DT-1

## FOR YOU

If you prefer a poster view format instead of a traditional Channel Guide look, **For You** gives you quick access to Channels You have Watched, Channels Popular in Your Area, Recordings, and even the Weather. From the Program Guide, press the **Back button** on the remote to open the **Tab bar**, and press the **left side of the remote** ring to select the **For You Option**, use your remote ring to navigate through and select what you would like to watch.

## **FAST FORWARD AND REWIND FEATURES**

To use this feature during an in-progress or recorded program, press the **Fast Forward button** on your remote control to advance the program, and press the **Rewind button** to go back. The **Progress Bar** lets you track your movement through a program, and the **timer** helps you to see how far you are from the end of the program.



## **PROGRAM SEARCH FEATURE**

You can use the **Search feature** to find Live, Recorded, and Future programs. From the **Program Guide**, press the **Back button** to open the **Tab Bar**, scroll right to the **Search feature**, press on the **lower part of the remote ring**, and then press the **right side of the remote ring** to open a typing pad. You can manually type in a program search by typing in letters of a program for which you are searching. To use the voice search, press and hold the **Microphone button** while saying the name of the program you are looking for.

**Note: The typing pad must be visible when doing a voice search with the microphone.**

The results will be specific if you type in or pronounce more letters in the name of the program. You can also use the search feature to find specific types of programs, like a program with the name "Today" in the title. To view your search results, highlight **Next** on the keypad and press the **center of your remote ring**.



The search results will show currently airing or upcoming programs in the top row, the on TV list. Highlight a program, press the select **Watch** to view the program or **Record** to add this program to your future recordings. The bottom row will show programs that have been recorded or future recordings. Highlight a recorded program you want to watch and press the **center of the remote** to watch the program. You can also select **Delete** if you want to remove the program from your recordings.

## **CLOSED CAPTIONING**

To turn on Closed Captioning (CC) while a program is playing, press the **Play/Pause button** and press the **bottom of the remote ring** until the CC icon is highlighted. You can then press the **center of your remote ring** to activate CC.

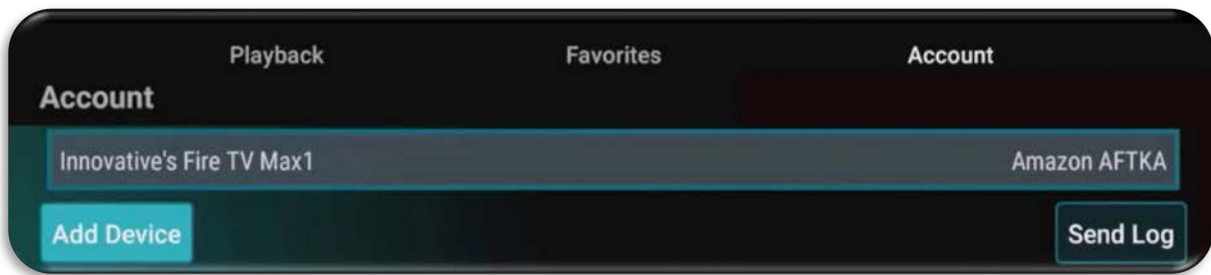
Follow the same steps to deactivate the CC feature.

# ***DID YOU GET A NEW TV?***

## ***HOW TO ADD RED RIVER DIGITAL TV TO YOUR NEW DEVICE***

Before you add a new device to this service, go to **Settings** in your **Tab Bar** from an **activated device**, and highlight the **Account** tab. Press the bottom of the remote ring to highlight **Add Device**, and then press the center of your remote ring to generate a **Login and Passphrase** for the new device.

**Return to page 2** of this guide and follow the directions for adding this service to your new Amazon device and use the **Login and Passphrase you just generated**, when you are prompted to activate the service.



If you run into any issues or can not generate a **Login and Passphrase**, please call our office at (701) 553-8309 and our team of Customer Experience Specialists will be happy to assist you in getting your new TV setup.

---

## **WANT TO LEARN MORE?**

WATCH OUR SERIES OF  
***AMAZON FIRE TV  
TUTORIAL VIDEO***



Scan the QR Code to the right or go to for more information about Red River Digital TV:  
[redrivercomm.com/digital-tv](http://redrivercomm.com/digital-tv)

